# **Jack Robertson**

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I am a results-focused communicator who thrives at the intersection of data, design, and strategy. My approach combines an entrepreneurial mindset and a strong focus on budget-conscious delivery to create solutions that connect complex information with clear, engaging narratives. Through collaboration and a deep understanding of visualisation, I transform data into impactful stories that resonate across diverse audiences, fostering understanding and real-world impact.

#### **Personal Skills**

- Innovative & Strategic Thinker
- Full Project Lifecycle Management
- Team Player with Strong Collaboration Skills
- Politically & Ethically Aware
- Agile Project Management & Workshop Facilitation
- Data Visualisation: React, D3, ObservablePlot, Plotly, ChartJS
- Web Development: HTML, CSS, Tailwind, JavaScript, Next.is
- Mapping Technologies: MapLibre, DeckGL, Leaflet, Mapbox
- Data Management & Analysis: Python, Excel
- Design & Visual Communication: Full Stack Adobe Creative Cloud

#### **Work Testimonials**

- "Jack's approach to solving problems is brilliant.
   A young person with a can-do attitude".

   Sinead Sheils, Client Lead, Capgemini
- "Jack is a valuable member of the ICE onsite team. He is very personable to delegates and is a great problem solver"

  Anita Howard, Director, ICE
- "My technical director just popped into my office and also said what a delightful young man Jack is. Very knowledgeable and quick on the uptake on various technical aspects. He'll go far!"
   Donna Head, MD, Scramble

#### **Education**

#### The Royal College of Art

Sep 2023 - Jul 2024

MA Digital Direction

 Developed Maya, a tool for Middle East-based NGOs, enabling better funding communication through sophisticated data visualisation and interactive features.

#### **Central Saint Martin's**

Sep 2019- Jul 2022

Communication Design 1st BA (Hons)

• Specialised in Graphic Communication Design, with an emphasis on data visualisation and UX, cultivating storytelling skills for complex data.

#### **Plymouth Mannamead College Independent School**

Sep 2012 - Jul 2019

- A Level Photography: Achieved a 98% grade, completing the qualification two years early at the age of 15.
- Art and Design Level 3 Guaranteed me a place at Central St Martins if achieved a hight grade.
- Cambridge IGCSE English
- Edexcel IGCSE Maths
- IGCSE Triple Science
- GCSEs: Art, Design Technology, and Photography

## **Professional Experience**

Information Designer ICE-HUB, London, UK

Jun 2024 - Present

- Strategic Storytelling: Developed innovative data-driven storytelling techniques tailored for corporate event research, enhancing the clarity and impact of complex insights for a professional audience.
- Interactive Web Project: Created a dynamic, interactive research project using Next.js and D3, resulting in a 40% increase in user engagement by allowing clients to explore data insights in an immersive way.
- Client Collaboration: Worked closely with the Strategy Director and key clients, adapting project deliverables based on real-time feedback to better align with client objectives and expectations.
- **Engagement Metrics**: Leveraged analytical tools to track and optimise project success, helping the company identify key engagement drivers that can be applied across future projects.

Digital Consultant

## UK Pollster, UK Water Supplier and the NHS, London, UK

July 2023 - Present

- Visualising Complex Data: Consulted for a leading UK pollster, translating intricate social science data into accessible visualisations, which broadened understanding for non-specialist audiences.
- Al-Driven Efficiency: Recommended and implemented Al-driven workflow optimisations for the finance department of a major UK water supplier, achieving significant time savings and enhancing accuracy.
- Workshop Facilitation for NHS: Designed and facilitated workshops for NHS clinical teams, enabling frontline staff to identify workflow bottlenecks and address service challenges. Created a JavaScript-based co-pilot tool that improved cross-functional understanding within mental health services.
- Cross-Functional Collaboration: Partnered with diverse NHS departments to implement feedback from workshops into actionable improvements, fostering a culture of collaborative problem-solving.

Junior/Mid Designer

Girardot, London, UK

September 2022 - 2023

- **Editorial Content Creation**: Produced timely, impactful editorial content for high-profile publications such as *The Times*, *The Week*, *The Spectator*, and *Condé Nast*, developing strong narrative skills under strict deadlines.
- Advertising for Finance: Designed data-driven advertising and visual materials for equity funds, using tools like Adobe Creative Cloud and Plotly to deliver content that increased client engagement by over 180%.
- Client-Centric Approach: Collaborated directly with clients to refine content based on performance feedback, resulting in improved customer satisfaction and a more personalised content strategy.

**Production Assistant** 

## Capgemini Invent, Pairs, France

July 2018 -2020

- Event Execution & Visual Design: Supported Capgemini's high-profile events in Paris, crafting visual assets with Adobe Illustrator and After Effects to enhance attendee experience and brand engagement.
- Stakeholder Relations: Built and maintained strong client relationships by providing attentive, high-quality support at events, reinforcing Capgemini's reputation for seamless execution.
- Innovative Event Support: Assisted in the development of event standard operating procedures (SOPs), enabling smoother operations and contributing to the brand's prestigious image.

#### **Achievements**

Royal College of Art
 Developed a tool supporting NGOs in the MENA region to secure vital funding.

Central Saint Martins
 Complexity & Design Award

 Plymouth Mannamead College 1st XV Rugby Team Player

 1st VII Sailing Team, raced weekly against the British Navy

RYA Powerboat and Sailing Certification

### **Personal Interests**

**Sustainability:** Engaged in water scarcity research, collaborating with experts to address access issues for this vital resource.

**Technology:** I experiment with various technologies, from physical computing to automate my home to developing apps like a PINTS a cheap pint finder for central London.

Music: A dedicated fan of 1970s Lebanese funk.

Sailing GP: I'm a keen supporter of Team GB.